A Service Call Killer for Control4

Written by Frederick Douglas
10. 12. 2019

BlackWire Designs launches The Service Call Killer-- a driver for the Control4 platform promising to eliminate the need for service calls to power cycle devices that have fallen offline.

The driver monitors the connected status of components the Control4 system controls. If a device falls offline, the driver automatically sends a command to compatible power distribution units (PDU) to power cycle the outlet it is connected to, saving time and money for installers.

"Service calls not only increase operational expenses for integrators, but they also impact the user experience due to system downtime," BlackWire Designs says. "It's especially frustrating when all that's required is unplugging a component and plugging it back in to solve a simple connectivity issue. The Service Call Killer addresses this issue quickly and effectively with no intervention required, making ti a must-have for any installation."

The company adds the driver is quick to install and features an easy-to-use interface. It should be compatible with most PDUs on the market.

Go [BlackWire Designs](#)